



Attorney Docket No.: 42390.P9765x

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Patent

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Anderson, et al.

Serial No.: 09/895,557

Filed: June 29, 2001

For: METHOD AND APPARATUS FOR
MESSAGE ESCALATION BY
DIGITAL ASSISTANTS

)
) Art Unit: 2161
)
)

) Examiner: Unassigned
)
)

Assistant Commissioner for Patents
Washington, D.C. 20231

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PRELIMINARY AMENDMENT

Sir:

Applicant respectfully requests the Examiner to enter the following
amendments.

IN THE CLAIMS

Please amend the following claims as presented, below, in clean-unmarked
format:

A¹ 28. (Amended) The computer readable medium of claim 27, wherein
determining the level of importance of the event to the first person comprises